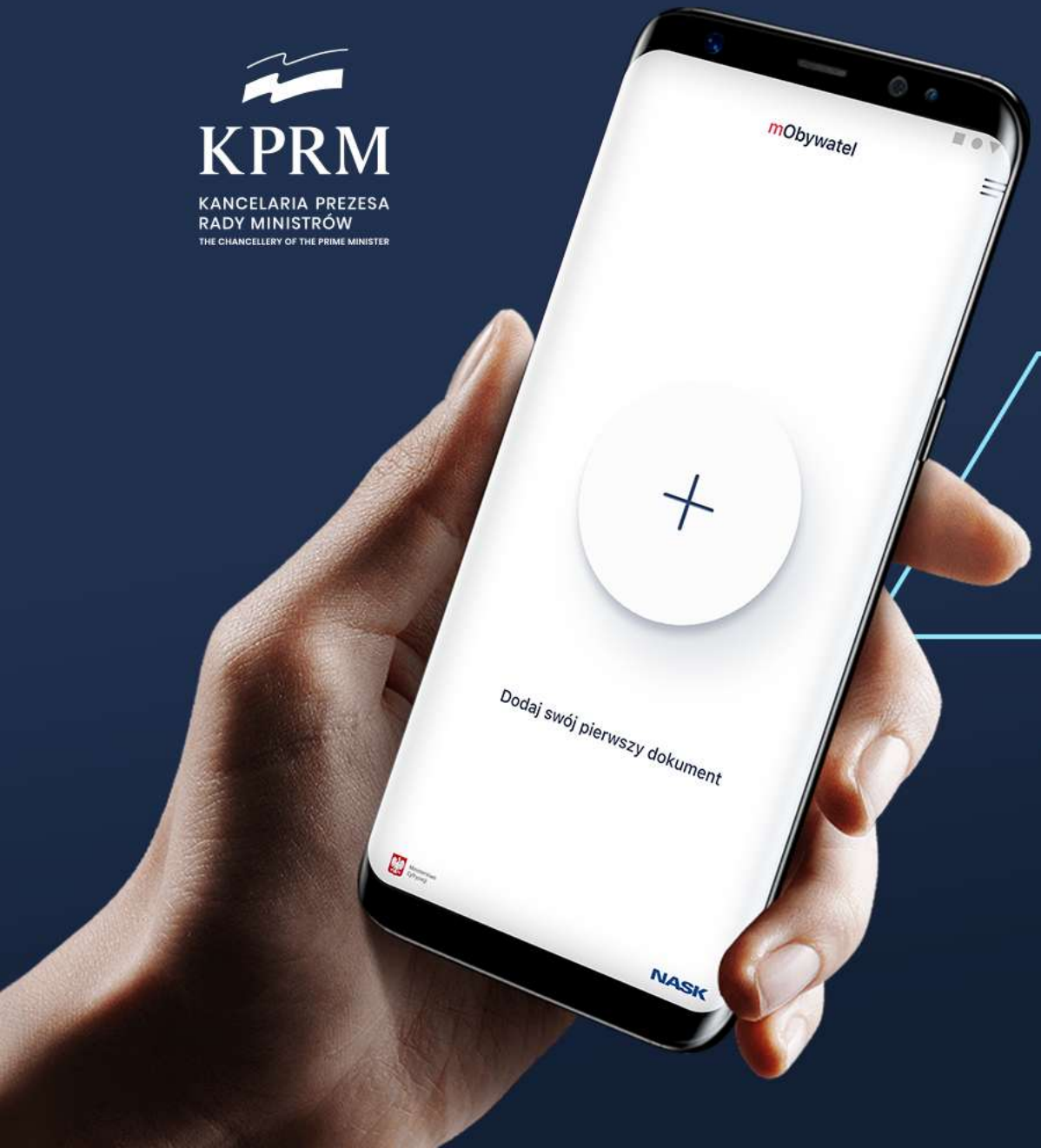
KPRM
KANCELARIA PREZESA RADY MINISTRÓW
THE CHANCELLERY OF THE PRIME MINISTER



mObywatel

(mCitizen)

Public Mobile App

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mObywatel is a digital wallet for documents and services

It allows for storage - just like in a traditional wallet - of the most important documents issued by the public institutions.

Project is funded and operated by the government of Poland

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proprietor

NASK

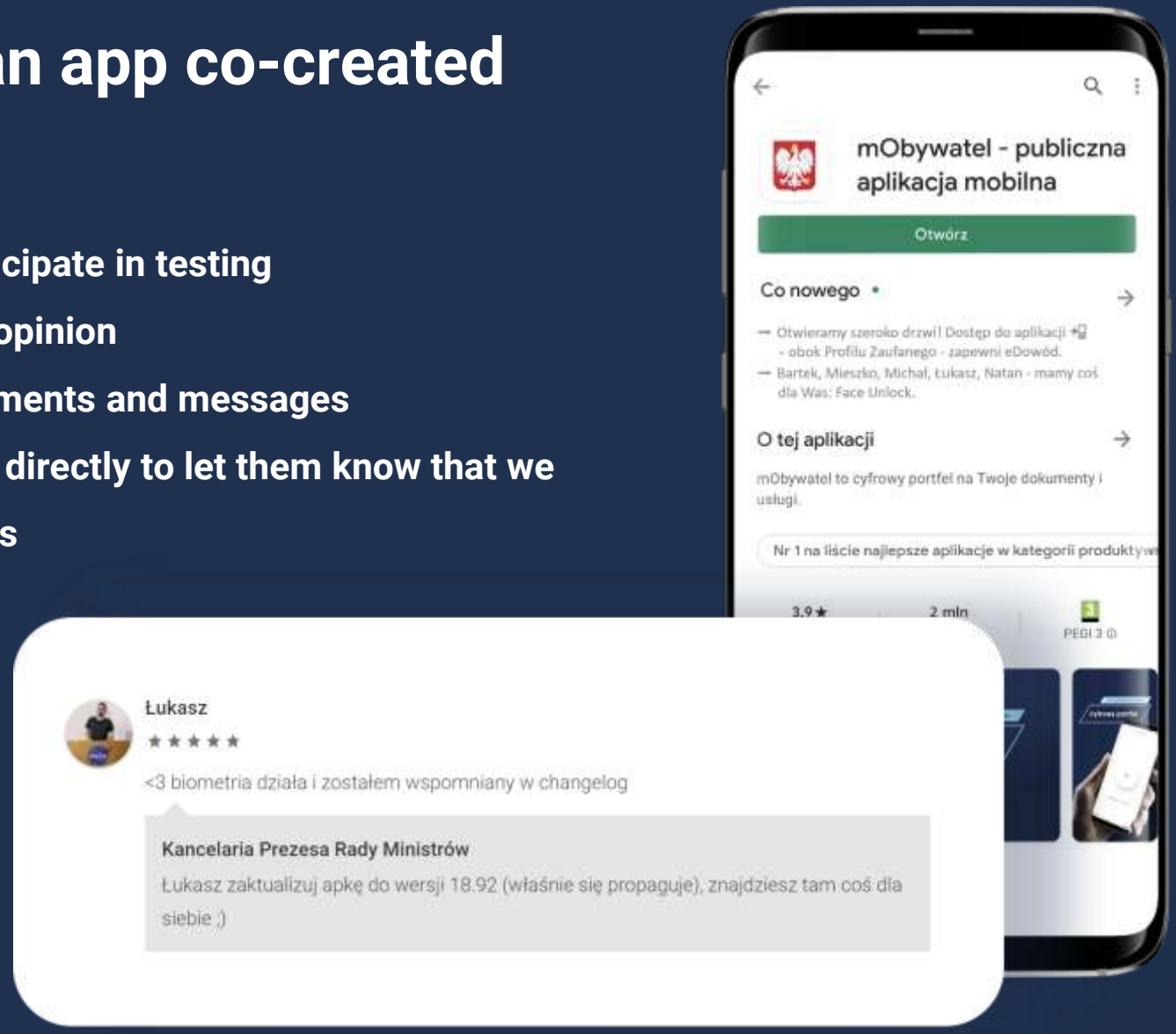
developer

COI
centralny ośrodek informatyki

maintenance

mObywatel is an app co-created with Users

- We invite Users to participate in testing
- We ask Users for their opinion
- We analyze Users comments and messages
- We even write to Users directly to let them know that we implemented their ideas



It started in October of 2017

The first document that was made available was the Identification card (mID).

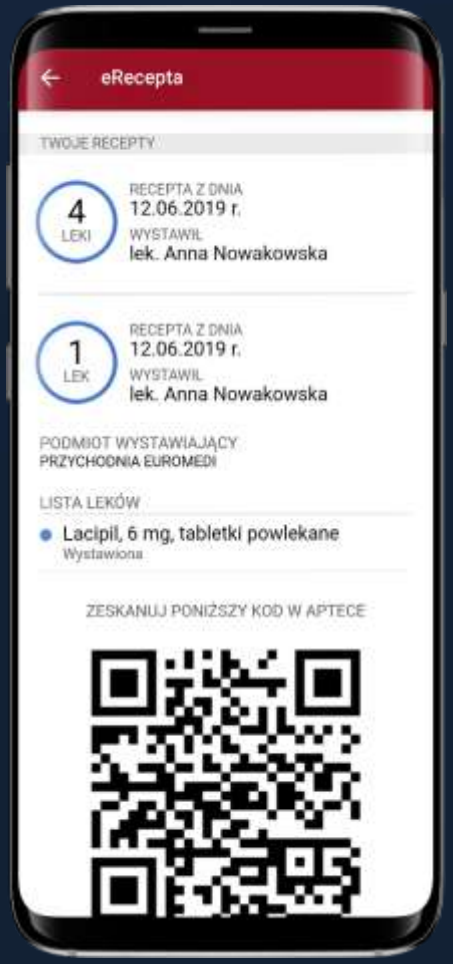
mObywatel (mTożsamość) became an official document in 2018*

That opened the door for other services to be offered, such as mSchool ID.

*provisions in the Act on computerization of entities performing public tasks

mVehicle

mStudent ID



ePrescription

Wallet filled to the brim

In 2019, more documents and services became available in the app.

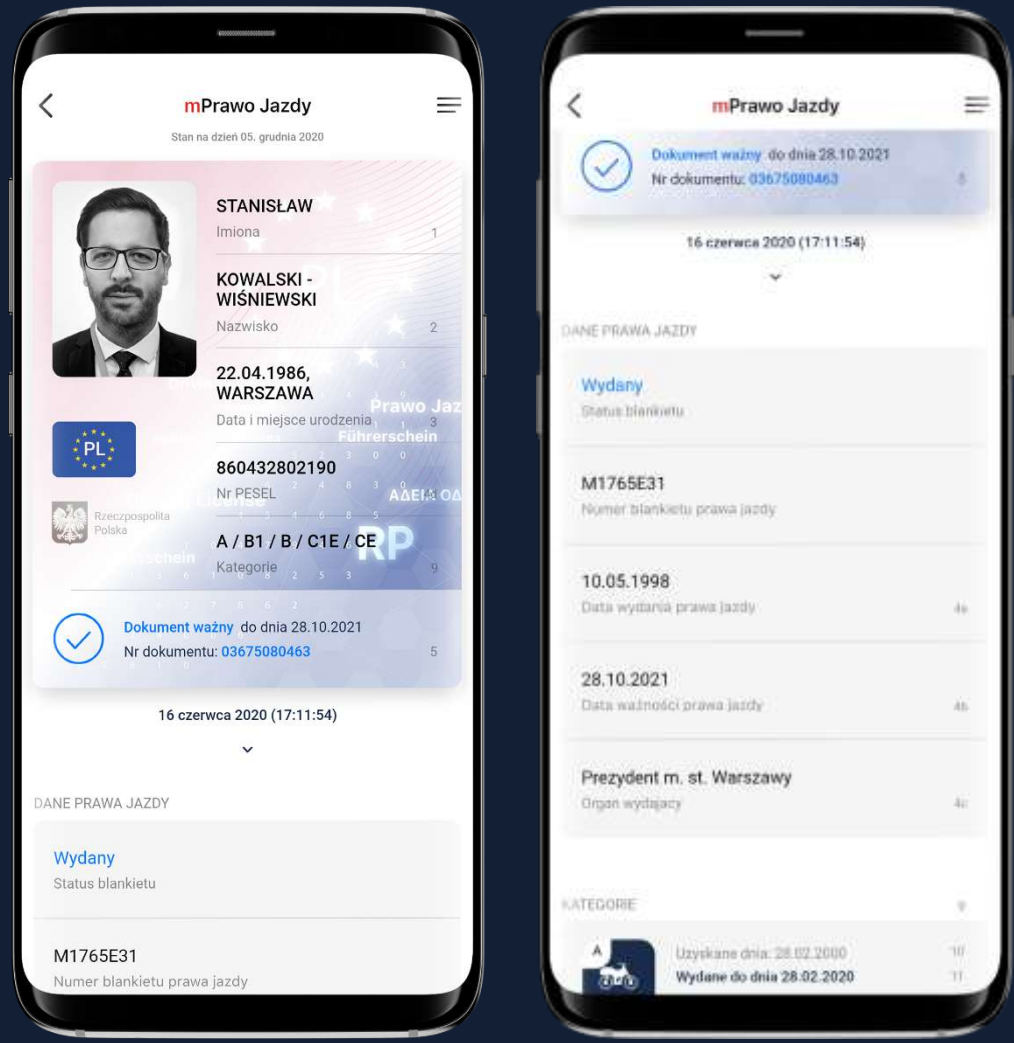
Services that drivers fell in ❤ love with

2020

mDriver's Licence

Penalty points counter

Access to penalty points balance as well as information on the circumstances in which the points were issued.



Shortcuts with mObywatel

2020

Data transfer to trusted institutions

This service allows for transfer of reliable data, collected by the User from state's registries.

It can be used authenticate the User at places such as eUrząd Skarbowy/ eTax Office, or mojePZU (insurance) to name a few.

We help fight the pandemic

2021

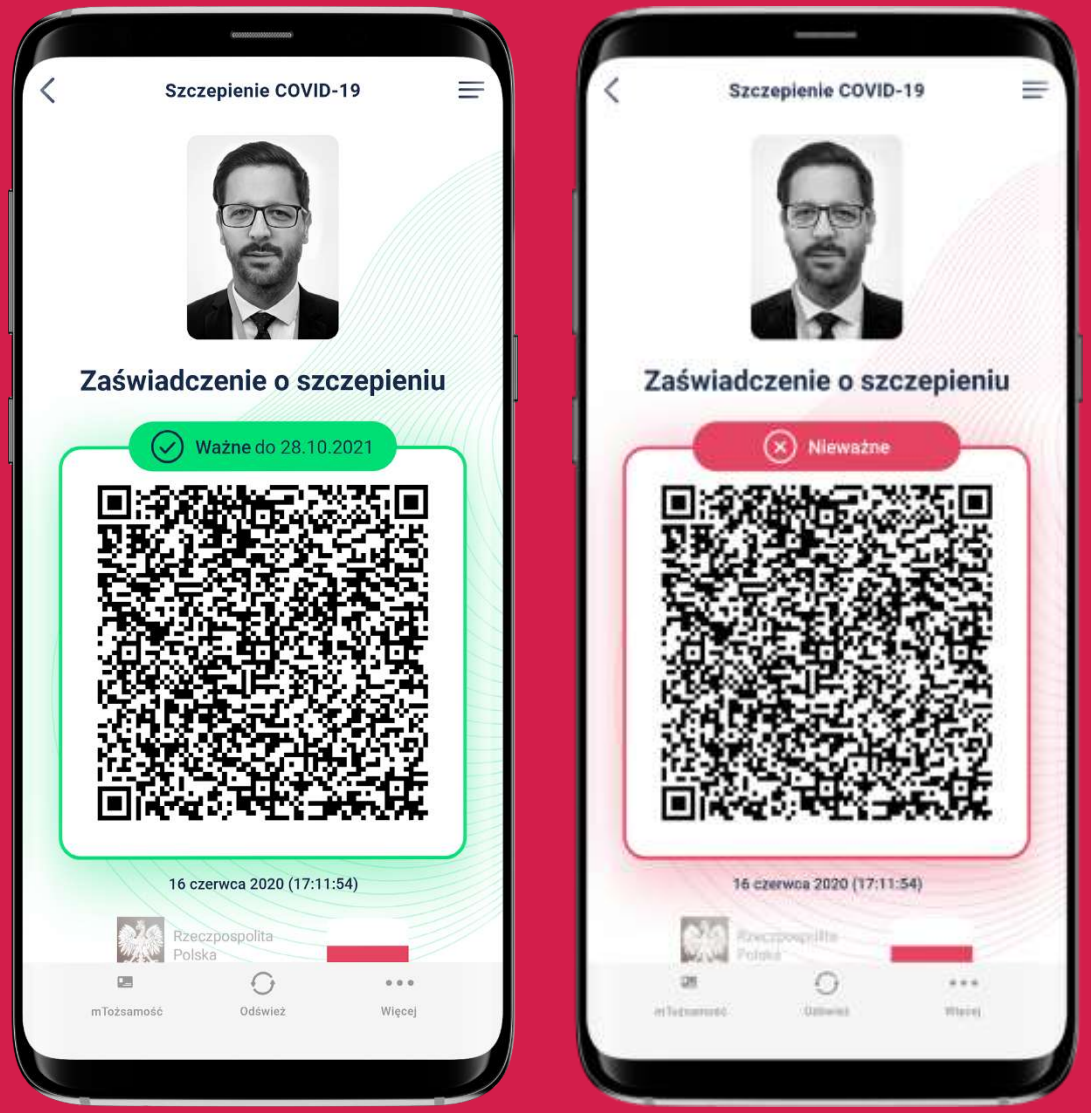
Vaccination Passport

mObywatel works with

National Immunization Program.

A QR code available in the app, confirms

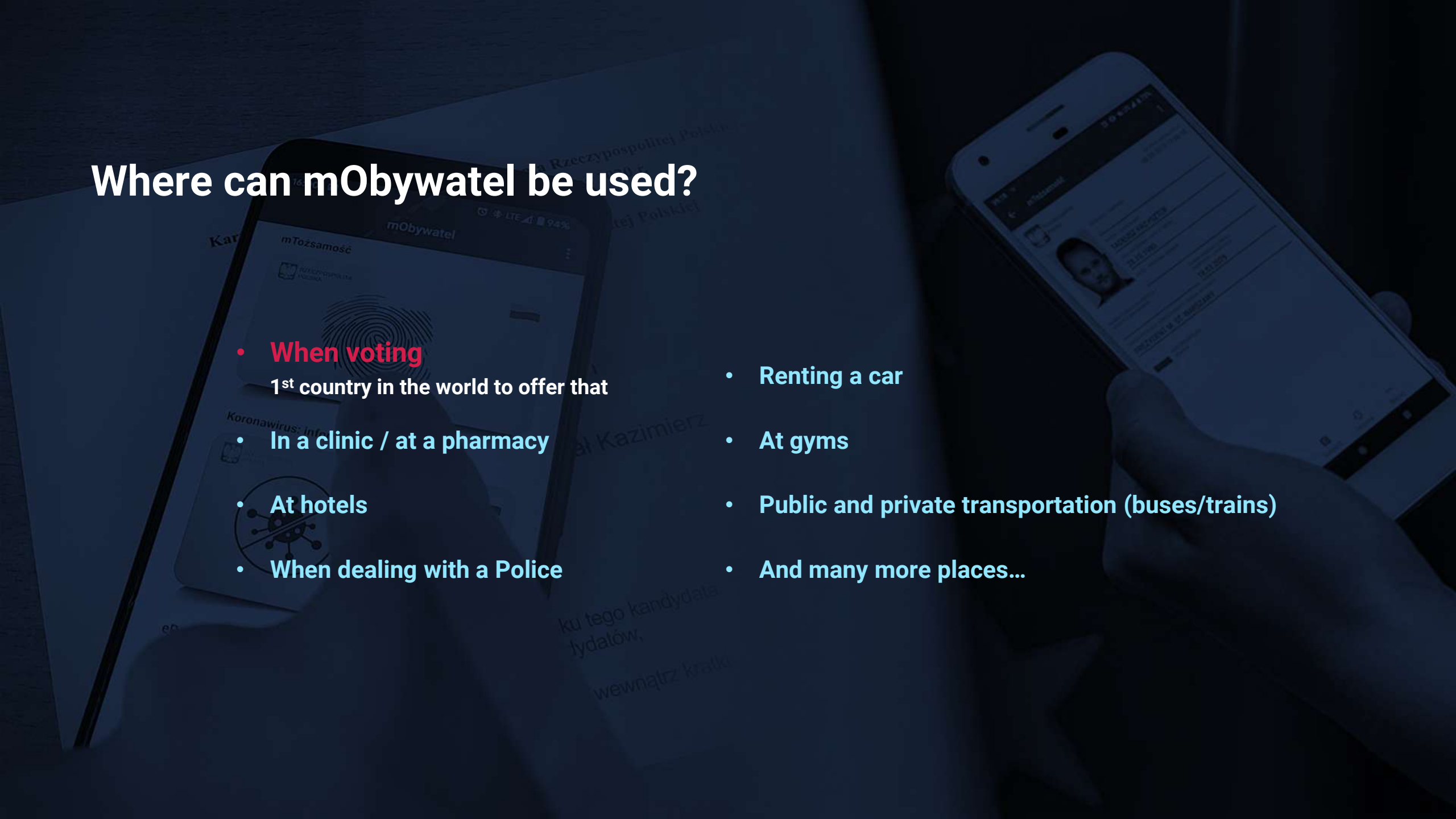
COVID-19 vaccination - full dose.



Waiting in line is:

- Family Card +
- Train tickets
- Professional qualifications
- Pensioner’s card
- Railwayman’s ID
- Senator’s and Representative’s ID

Where can mObywatel be used?



- **When voting**
  1st country in the world to offer that
- In a clinic / at a pharmacy
- At hotels
- When dealing with a Police
- Renting a car
- At gyms
- Public and private transportation (buses/trains)
- And many more places…

Verification mID

- Picture
- Name
- Surname
- PESEL
- Date of birth

- Status: Valid / Invalid

- Dynamic element
- Hologram
- Watermark
- Timestamp

Verification
mDriving license

- Picture
- Name
- Surname
- Date and place of birth
- PESEL
- Categories

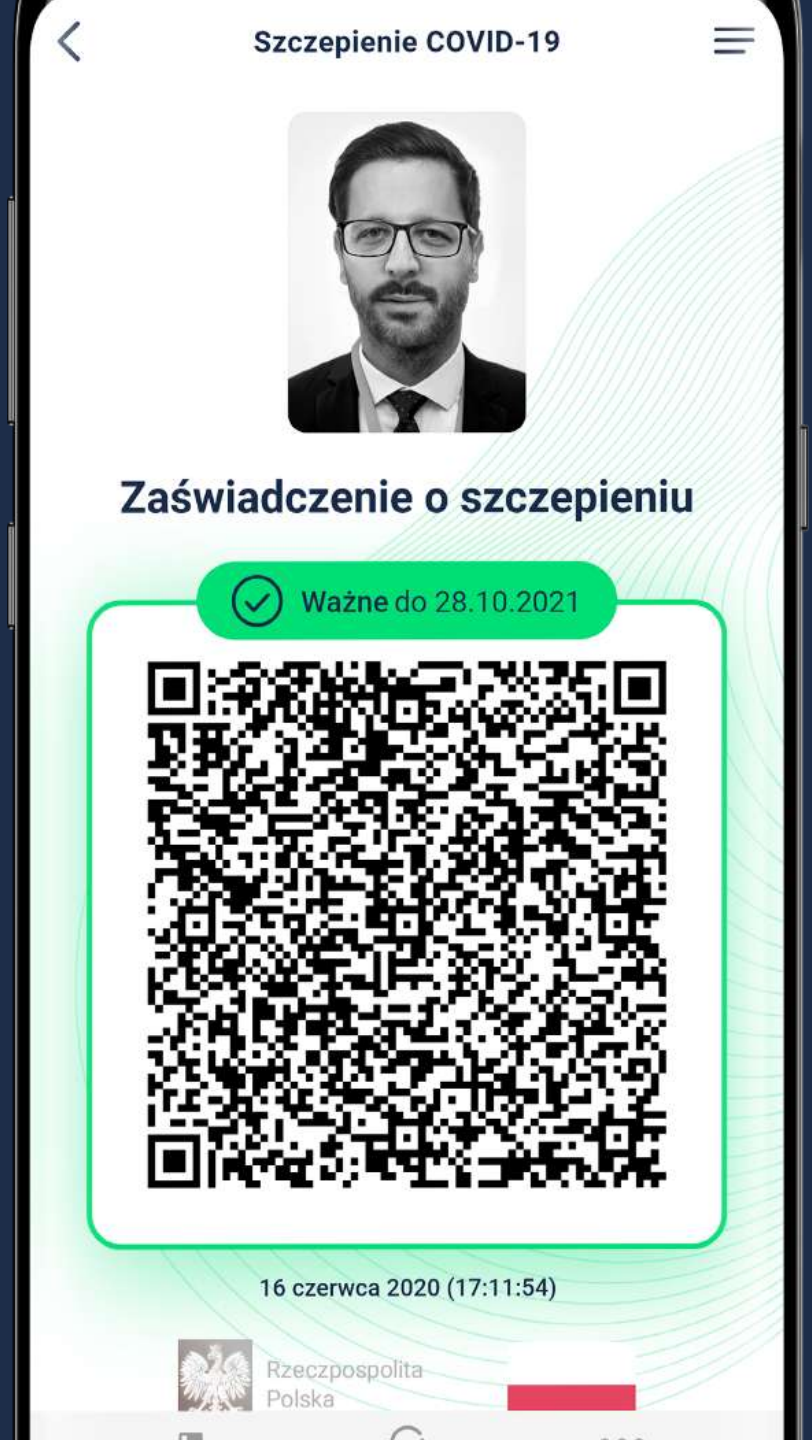
- Status: Valid / Invalid
- Document number

- Dynamic element
- Hologram
- Watermark
- Timestamp

Verification
Vaccination confirmations

- Picture
- Category
- Status: Valid / Invalid
- QR Code

- Timestamp
- Dynamic element
- Hologram



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NASK

There is more and more of us...

2 505 725 downloads

1 580 376 active app users

Permanent, **high place in the ranking of the most popular applications** in Poland

Up to **1 000** opinions and ratings per week

Up to **900** messages from Users per week

4 325 201 documents issued

13-16% prescriptions presented for filling are presented via mObywatel

1 748 708 mID

1 194 733 mDriver's Licenses

1 095 539 mVehicle

192 284 mStudentID

93 937 vaccination confirmations

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Thank you.